

Angel Channels

Xenia, OH 45385 | (937) 825-9876 | a.channels@icloud.com

Professional Summary

Reliable and detail-oriented professional with experience in manufacturing and food service management. Proven ability to lead teams, maintain high productivity, ensure quality control, and deliver excellent customer service.

Core Skills

- 1 Leadership & Team Supervision
- 2 Customer Service & Conflict Resolution
- 3 Cash Handling & Inventory Management
- 4 Food Safety (ServSafe Certified)
- 5 Manufacturing Operations & Quality Control
- 6 Heavy Lifting & Physical Endurance
- 7 Attention to Detail & Reliability

Work Experience

Supervisor – Tim Hortons, Beavercreek, OH (2023–Present)

- Train and supervise employees, ensuring efficient operations and high-quality service.
- Handle cash transactions and maintain accountability.
- Deliver excellent customer service and resolve issues promptly.

Shift Manager – Popeyes, Xenia, OH (2021–Present)

- Manage daily shift operations, including staff coordination and customer service.
- Handle cash register operations, inventory tracking, and order preparation.
- Resolve customer complaints and maintain smooth workflow.

Assistant Manager – Hot Head Burritos, Beavercreek, OH (2021–2023)

- Oversaw inventory, ordering, and daily operations.
- Provided leadership and ensured compliance with food safety standards.

Machine Operator – Independent Can Company (Minute Men Staffing), Dayton, OH (2016–Present)

- Operated punch presses and labeling machines.
- Loaded and processed sheet metal and packaging materials.
- Maintained production accuracy and efficiency.

Assembly Technician – Würth Electronics, Dayton, OH (2016)

- Assembled circuit boards and inspected components for defects.
- Ensured product quality and accuracy.

Coating Operator – Metokote Corporation, Dayton, OH (2014–2016)

- Performed coating operations and quality inspections.
- Managed heavy lifting and production line responsibilities.

Resident Manager – Community Action Partnership, Xenia, OH (2012–2014)

- Oversaw housing program participants and ensured compliance with policies.
- Performed clerical duties and maintained organized records.

Education

GED – Xenia High School, Xenia, OH

Certifications

ServSafe Certified (Valid through November 2028)