

ACCESS

"I am SO thankful that we found Toward Independence (TI) transportation. Our daughter has had six knee dislocations, surgery, knee stabilizers, used a walker or wheelchair and TI has done the BEST job ensuring her safety and well-being."

- Karne Raggio

QUALITY SAFETY

ACCESS -

Access can be one of the biggest obstacles to quality of life. TI is committed to being a part of the solution in creating inclusive transportation options for community access.

SAFETY -

TI is committed to the value that safety comes first. TI creates a safety conscious culture by emphasizing driver safety and vehicle safety by conducting regularly scheduled trainings, safety audits and inspections.

QUALITY -

TI understands the desire for passengers to have a quality transportation experience. We commit to provide quality service through consistency, comfort and communication.

Our Mission

Empowering people with developmental disabilities to experience the **fullest life possible** and enabling them to **integrate** into their community



Toward Independence

Non-Medical Transportation

INCLUSIVE ACCESS

vital for independent living



Have questions?
(937)376-3996



www.ti-inc.org



VEHICLES

We offer transit vehicles that are comfortable, clean and fully accessible to make the commute enjoyable for ambulatory and non-ambulatory passengers. Our vehicles are inspected daily and receive regular preventative maintenance to ensure their reliability.



TI is a licensed medicaid transportation provider. We currently provide curb to curb, fixed route Non-Medical Transportation funded through Level 1 and I/O Waiver.

To begin the enrollment process, please contact Laryssa Ingebo, Director of Adult Day Services and Non-Medical Transportation at:
email: laryssa-ingebo@ti-inc.org
phone: 937-376-3996

Cancellations: You must contact TI at least two hours in advance. Passengers who fail to call/cancel and fail to appear for scheduled ride will be documented as no show.

Three no shows in a 30-day period will be considered excessive and may result in suspended services.

No transportation services are available on the following holidays:

New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve and Christmas Day.

VEHICLE RULES



No smoking
No eating/drinking
No weapons
No drugs/alcohol



In the event of severe weather, TI may suspend services for safety purposes. To be notified when services are suspended, please provide your contact information.



1. Vehicle may arrive 15 min before/after your scheduled pickup time.

2. Vehicle will wait 5 minutes at pickup location.

3. Driver may help passengers on/off vehicle, but under no circumstance will a driver enter a passenger's home.



Please find us on Facebook for up to date information on weather alerts, delays and other transportation related information @ [facebook.com/towardindependence](https://www.facebook.com/towardindependence)

The Toward Independence, Inc. (TI) mission is to assist individuals with developmental disabilities to live the fullest life possible. TI believes that a cornerstone of a full life is access to reliable transportation. We provide safe, reliable transportation to a variety of activities including day habilitation programs, community employment, workshops, vocational centers and outings.

All of our drivers go through a customized driver training program that includes DRIVE, AmericanRed Cross CPR/ First Aid and Operation Life Saver: Railway Safety.

Your transportation services are provided by experienced drivers who meet all Ohio Department of Developmental Disabilities requirements, and who have successfully passed a background check.

