

# ACCESS

*"I am SO thankful that we found Toward Independence (TI) transportation. Our daughter has had six knee dislocations, surgery, knee stabilizers, used a walker or wheelchair and TI has done the BEST job ensuring her safety and well-being."*

*- Karme Raggio*



# QUALITY SAFETY

## ACCESS -

Access can be one of the biggest obstacles to quality of living. TI is committed to being a part of the solution in creating inclusive transportation options for community access.

## SAFETY -

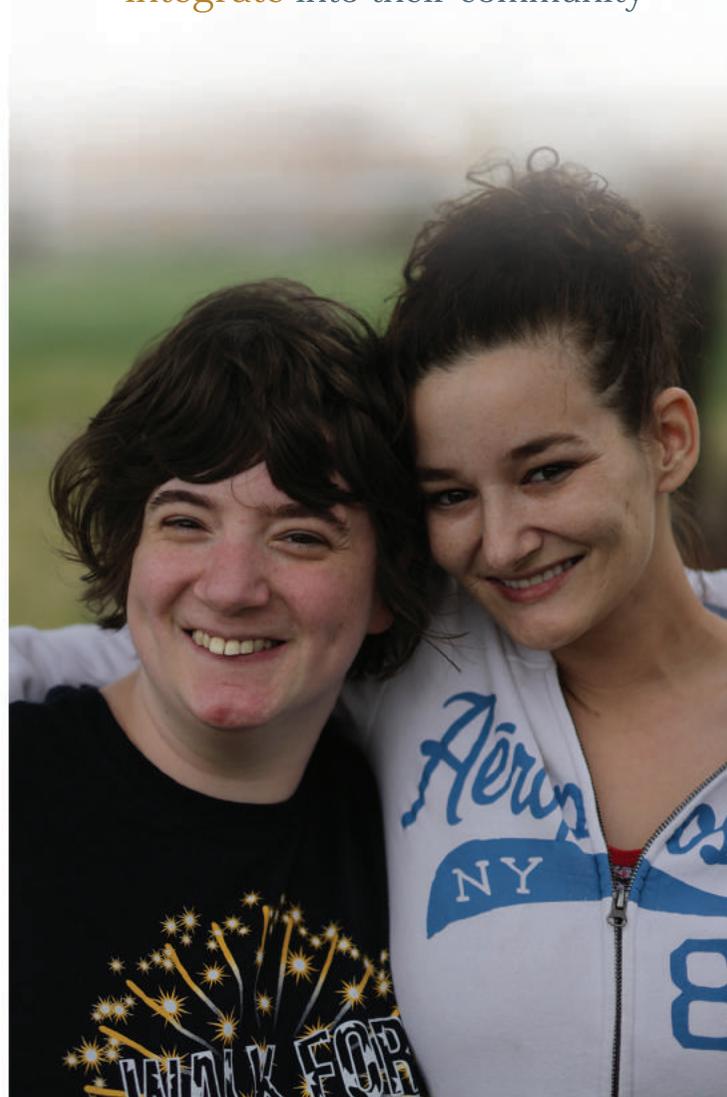
TI is committed to the value that safety comes first. TI creates a safety conscious culture by emphasizing driver safety and vehicle safety by conducting regularly scheduled trainings, safety audits, and inspections.

## QUALITY -

TI understands the desire for passengers to have a quality transportation experience. We commit to provide quality service through consistency, comfort, and communication.

# Our Mission

Empowering people with developmental disabilities to experience the **fullest life possible** and enable them to **integrate** into their community



**Toward  
Independence**  
Non-Medical  
Transportation

**INCLUSIVE ACCESS**  
*vital for independent living*



Have questions?  
(937)376-3996



[www.ti-inc.org](http://www.ti-inc.org)



# VEHICLES

We offer transit busses that are comfortable, clean and fully accessible to make the commute enjoyable for ambulatory and non-ambulatory passengers. Our vehicles are inspected daily and receive regular preventative maintenance to ensure their reliability.



TI is a licensed medicaid transportation provider. We currently provide curb to curb, fixed route Non-Medical Transportation funded through Level 1 and I/O Waiver.

To begin the enrollment process, please contact Laryssa Ingebo, Director of Adult Day Services and Non-Medical Transportation at:  
**email: [Laryssa-ingebo@ti-inc.org](mailto:Laryssa-ingebo@ti-inc.org)**  
**phone: 937-376-3996**

**Cancellations:** You must contact TI at least 2 hours in advance. Passengers who fail to call/cancel and fail to appear for scheduled ride will be documented as no show.

Three no shows in a 30 day period will be considered excessive and may result in suspended services.

**No transportation services are available on the following holidays:**  
New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas eve and Christmas day.

## VEHICLE RULES



- No smoking
- No eating/drinking
- No weapons
- No drugs/alcohol



In the event of severe weather, TI may suspend services for safety purposes. Please provide contact info to receive notifications of closures.



1. Bus may arrive 15 min before/after your scheduled pickup time.
2. Bus will wait 5 minutes at pickup location.
3. Driver may help passengers on/off bus, but under no circumstance will a driver enter a passenger's home.



## WhatsApp

Communicate with us via WhatsApp. Download WhatsApp from Itunes or Google Play store and search for "TI Dispatch."

The Toward Independence, Inc. (TI) mission is to assist individuals with developmental disabilities live the fullest life possible. TI believes that a cornerstone of a full life is access to reliable transportation. We provide safe, reliable transportation to a variety of activities including day habilitation programs, community employment, workshops, vocational centers and outings.

All of our drivers go through a customized driver training program that includes DRIVE, AmericanRed Cross CPR/ First Aid, and Operation Life Saver: Railway Safety.

Your transportation services are provided by experienced drivers who meet all Ohio Department of Developmental Disabilities requirements, and have successfully passed a background check.

